



GUEST BOOKING PROCEDURE AND RULES

CORRESPONDENCE: All correspondence regarding bookings is to be sent to the **Booking Officer at 57 Roland Avenue, Strathmore, Vic 3041.**

ENQUIRIES: Telephone enquiries regarding bookings should be directed to the **Booking Officer**. An answering service is connected for your convenience. Or preferably email your request to bookings@banoolskiclub.com.au you will be contacted as soon as possible.

BOOKINGS AND CONFIRMATION: Bookings will be confirmed and allocated in order of receipt. After confirmation, bookings will only be held for seven (7) days without the required one-third (1/3) deposit being received.

DEPOSITS: Deposits are NOT refundable.

PAYMENT: Preferred method is by direct deposit to the direct deposit to the Banool Ski Club Inc account at the Commonwealth Bank. BSB 063113, A/C no. 00901685.
Cheques should be made out to Banool Ski Club Inc and posted to the booking officer.

CANCELLATIONS: If a cancellation is made less than four (4) weeks before booking date, a charge of two-thirds (2/3) of the total amount will be made UNLESS beds can be re-booked. A full refund will be made if cancellation is made due to "NO SNOW" condition on the day before scheduled arrival.

"NO SNOW" means that no lift is operating for skiing.

CHILDREN: Full tariff is required for children over 16 years. **NO CHILDREN UNDER 4 YEARS** can be booked unless a full flat (8 beds) booking is made and a bed booked for each child.

CONDITION OF RESIDENCE: You are required to adhere to Club rules and assist the Duty Officer identified at the top of the current bed list on Notice Board.

GARBAGE: Please compact all rubbish, including cardboard cartons and bottles and place in plastic bags. Bags are then to be deposited in the ARC waste collection hut, which is located in Parallel Street, opposite Banool Lodge. See Duty Officer if in doubt.

CLEANING DUTIES: Duties pertaining to EACH BED in the "CLEANING DUTIES FOR FLATS" is displayed in each flat. You are required to carry out these duties BEFORE YOU LEAVE, even though others may be staying longer. Please leave flat clean, tidy and aired, that is - in the condition you hoped to find it when you arrived.

SMOKING: There is **NO SMOKING** in all areas of the building. This includes all flats, recreation room, foyers, balconies and passages.

PLEASE NOTE, dogs are not allowed in the lodge.

FIRE PROTECTION: It is essential that all guests familiarize themselves with the fire protection equipment and procedures in the Lodge. **We require that you include the names of all persons in your group on your booking application form.** Fire evacuation procedures are displayed in each flat.

Booking Officer: Alan Gawthorpe, 57 Roland Avenue, Strathmore Vic 3041.
Telephone & Fax: 039379 3499. Mobile 0439613867.
Email: web page www.banoolskiclub.com.au